



HOW TO ACCESS YMCA360



A MANUAL TO HELP GUIDE YOU THROUGH YMCA360



THE SOUTHERN DISTRICT YMCA • SDYMCA.ORG

WELCOMING • GENUINE • NURTURING • HOPEFUL • DETERMINED

OURWEBSITE



Frequently Asked Questions

What is YMCA360?

YMCA360 is an on-demand video platform for our Y community. YMCA360 offers group exercise classes, youth sports training, wellbeing classes and more to serve you wherever you are. Whether you are at home or on the road, take the Y with you along with your favorite classes, instructors and more.

How do I access YMCA360?

To log in to the ymca360.org website and tv app, you must know your email associated with your membership. You will simply click the login button, enter your email address, and zip code, and select your local branch. Once you complete this step, you will receive an email with a 6-digit passcode, which you will enter to gain access. To log in to the mobile app, enter the email and password you use for the [SDYMCA.org](https://sdymca.org) website. This email will be the same as the email you use for the ymca360.org and the TV app.

I am not a member; can I still access YMCA360?

YMCA360 is exclusively for members. Visit our membership page or your local YMCA to get access to all our membership benefits!

YMCA360 is open to members during our trial period as we gauge the demand for the service.

THE APP PAGE



Where is the YMCA360 app available?

The YMCA360 app is available in both Apple and Google play stores!

How do I log in to the YMCA360 app?

Your current password to the YMCA360 mobile app will be the same password and username that is used for your website account at SDYMCA.org. If you require additional help logging in, feel free to contact us.

Is the YMCA360 app an additional cost?

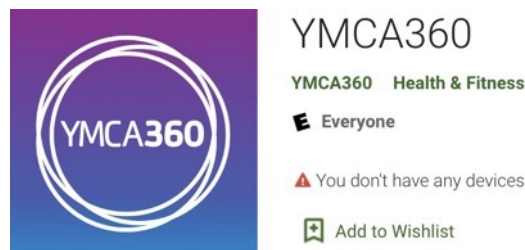
The YMCA360 app and all the YMCA360 on demand content is included with your membership during the trial period..

THE MOBILE APP

APPLE



ANDROID



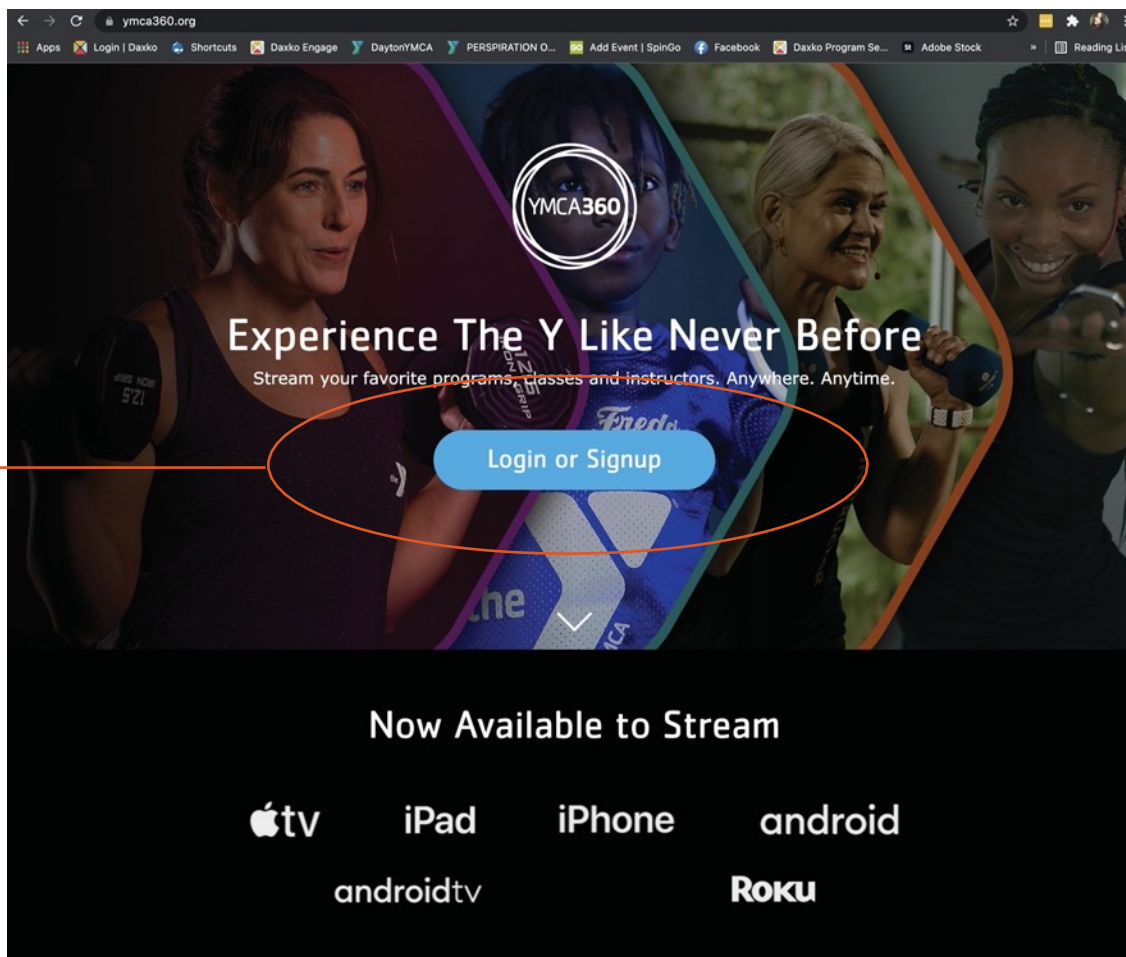
YMCA360



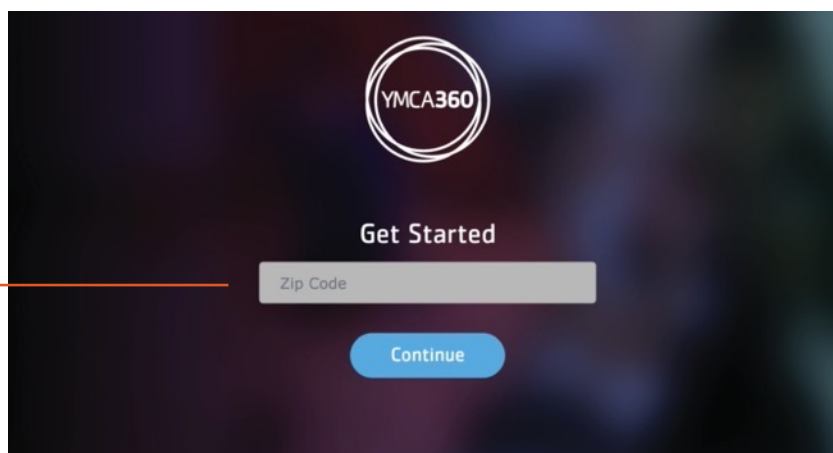
HOME PAGE
FOR
YMCA360.ORG



LOGIN
FOR OUR
MEMBERS



MEMBER
PUTS IN
THEIR ZIP CODE




THE MEMBER
WILL CHOOSE
THEIR MEMBERSHIP
BRANCH.

Choose Your YMCA Branch

Zip Code 03833 [Update Zip Code](#)

Exeter Area YMCA 56 Linden Street, Exeter, NH, 03833 603-342-6631 Distance: 2.04 miles	Plaistow Community YMCA 175 Plaistow Road, Plaistow, NH, 03865 603-382-0641 Distance: 11.84 miles	Haverhill YMCA 81 Winter Street, Haverhill, MA, 01830 978-374-0506 Distance: 16.16 miles	Ipswich Family YMCA 110 County Road, Ipswich, MA, 01938 978-356-9622 Distance: 23.93 miles
Greater Beverly YMCA 254 Essex Street, Beverly, MA, 01915 978-927-6855 Distance: 30.41 miles	Cape Ann YMCA 7 Gloucester Crossing Road, Gloucester, MA, 01930 978-283-0470 Distance: 30.56 miles	Salem YMCA 1 Sewall Street, Salem, MA, 01970 978-744-0351 Distance: 33.28 miles	Lynch/van Otterloo YMCA 40 Leggs Hill Road, Marblehead, MA, 01945 781-631-9622 Distance: 35.47 miles
Montachusett Community Branch 55 Wallace Ave, Fitchburg, MA, 01420	Leominster Community Branch 108 Adams St., Leominster, MA, 01453	Boroughs Family YMCA 4 Valente Dr, Westborough, MA, 01581 508-755-6101	Greendale Family Branch 75 Shore Drive, Worcester, MA, 01605 508-755-6101

THE MEMBER
WILL TYPE IN
THEIR
EMAIL ADDRESS.




Sign In With Email

Branch: Downtown YMCA

[Continue](#)

A VERIFICATION CODE
WILL GO TO THEIR
EMAIL. THEY PUT THIS
NUMBER HERE.



Verification Code

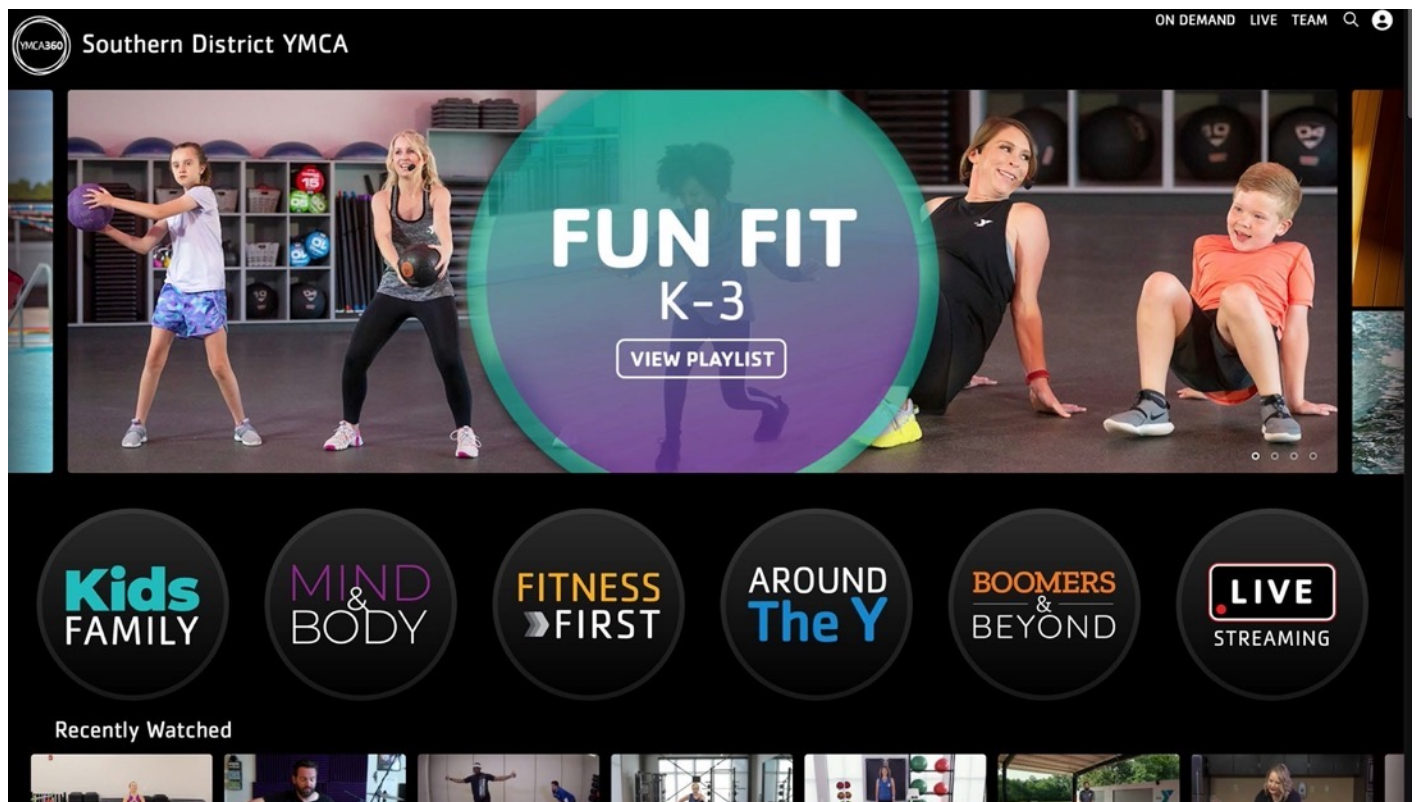
Please enter the verification code we just sent to jvalle@daytonymca.org
Use another email address

[Continue](#)
Resend verification email

YMCA360



YOU ARE READY TO WORK OUT AND EXPLORE THE CONTENT!



There are 100's of videos, and activities for the whole family.

WHAT DO I DO IF I CANNOT LOGIN ?

The first thing to do is to verify that you are:

1. An active member. (Your membership is current.)
2. Make sure that you have an email linked in your individual membership and make sure that the email is correct.

Family memberships, for instance, have multiple people on the account. Each person will need an email address unless they all share the same email address. This is because

1. The email verification is being pulled by Daxko our membership database.
2. A verification code will be sent to the active member's email address and they need that number to access YMCA360.